

Lots to talk about this week!

Sports Center Survey

Time is running out to take the second Sports Center Survey! Last Friday, October 8, you should have received a link to take a second survey regarding the items being considered in the negotiation of a new Joint Use Easement Agreement that allows us to access all three sports centers. The questions in this most recent survey are direct and designed to provide specific feedback.

As of this writing we have nearly 500 responses. **The deadline for completing the survey is Monday, October 18.** If you or your partner haven't completed the survey yet, please do so by the deadline in order to have your opinion considered. The more owners that take the survey, the better the results!

Sports Center Improvements

I stopped by my nearest sports center this week and the staff told me that nearly \$50,000 of equipment was on the way! Under the current agreement, the sports center owners ask our advice for spending the money from this year's Consumer Price Index increase. There are two RECOA owners on the Sports Center Advisory Committee, Jana Barraclough and Jim Cox. They toured the centers and reviewed the recent sports center survey to develop a list of items to suggest to the management. As a result of that conversation the just shy of \$50,000 has been committed for the following new equipment: two treadmills, two recumbent bikes, two elliptical trainers, two Peleton bikes, and additional free weights. Thanks to Jana and Jim for their work and to all the owners who gave us input through the survey.

Additionally, a vendor has been selected for the new electronic access program. Part of this program will be an online reservation system for sports courts. It will come with a new photo ID badge.

RECOA Board Election

Since last Friday's eblast there have been a number of developments regarding our upcoming board election where the single at-large position is up for grabs.

Candidates

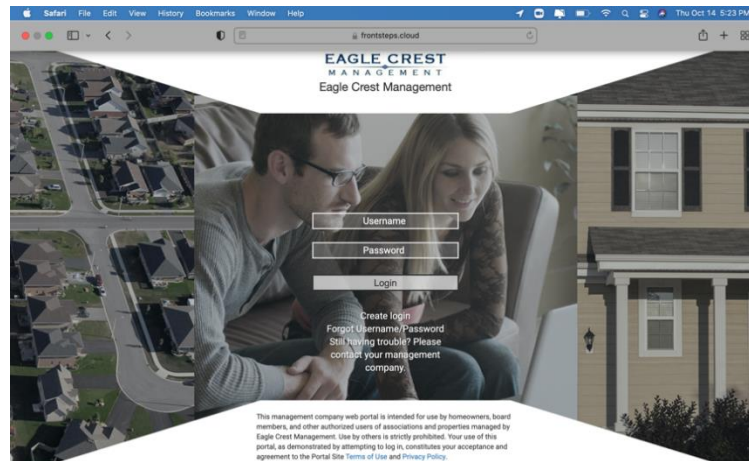
There are two candidates who filed the necessary paperwork by the October 9 deadline. Leslie Brown and Robert Sharpe. Leslie is the incumbent and Robert is the challenger. Thanks to both for their willingness to serve. Links to their candidate profiles are on the front page of our website: www.ridgeowners.org. As he did in last year's election, Joe Kosanovic is meeting with the candidates to create a three minute video for each. They will be posted on the website when complete.

I would encourage all owners to take some time to get to know each candidate by reading their materials, watching their candidate video, attending one of their events, or even reaching out to them via phone or email.

Making sure your Email address is correct on the Portal

On **November 1**, owners will receive an email to the email address registered to their billing account with a link to vote electronically. It's your responsibility to make sure the correct email address is on the Portal, which is where Eagle Crest owners' official billing account information is accessed. Here's what you need to do:

1. Go to the Owner Portal: https://frontsteps.cloud/CaliberWeb2_ECM. The Portal was new to us last February and has your official billing records as an owner. The Portal should not be confused with our owner website page which is voluntary for owners and contains valuable owner information. Here's a screenshot of what you should see when you click on the Portal



page:

2. If you haven't been to the Portal before, you'll be prompted to set up your account and you'll need your account number from your quarterly bill.
3. Once you are logged into the Portal, click on the "Profile" button in the upper left. There you will see a list of your home's owners along with an email address if one is on file. If all the information is correct, you are done and can log off. If there's something that needs changing, you have the option to make the change to the right of the Profile name.

The process should be easy, but if you are having any difficulty, you can reach out to the office at ownerservices@eagle-crest.com or by phone at 541.548.9310 and we would be happy to assist you.

What if you don't have an email address?

Currently there are about 250 owners who haven't provided us with an email address. No worries, you can still vote. You will be sent a letter via the postal service with details to either vote through the Simply Voting e-mail site, or a phone number that will be provided. Your provided Personal Security Code will be needed in order to vote using either method. Note: Paper/printed ballots will no longer be used.

Is electronic voting safe? Could someone find a way to vote twice?

As we mentioned last week, Simply Voting has extensive experience with elections for over 2,500 organizations in 58 countries including many Homeowner Associations like ours. Simply Voting provides a secure code for each voting lot. Once that code is used to vote, their system will not allow another vote for that lot. There are a few instances where a single owner owns and pays dues for more than one voting lot. That owner will receive a separate code for each lot.

Community Wildfire Protection FEMA Grants

We've learned that CWP is the recipient of two grants from FEMA that will be used to mitigate wildfire risk in our community. The grants are facilitated through Deschutes County for specific projects they have approved on our behalf. Thanks to former chair Mike Mulligan, current chair Joyce Baker and other members of the committee for their work on behalf of the safety of our community. Look for more details regarding their work in future publications.

Office Staff Changes

I regret to say that Aaron Olson's last day in the office was this past Friday. Aaron previously worked for the Oregon Convention Center in Portland and with business building back toward pre-COVID levels, they asked him to return to their organization. Aaron was always ready to help and worked at improving response time to owners. He will be missed. I'd ask your patience with the office as finding the right person for a vacancy can be difficult these days.