

ECM Announcements

Landscaping for Managed Neighborhoods – Land effect's is currently conducting their fall clean-up activities (Final mow, edging, trimming, pruning, bed clean-up, leaf clean-up, irrigation blow outs). We have attached the maintenance schedule for all managed neighborhoods to review as this will provide details on what landscaping activities happen during each month. You can also find this information on the RECOA website under the Maintenance and Oversight Committee page. Please contact the ECM office at ownerservices@eagle-crest.com or by phone at (541) 548-9300 with any questions on this information.

General Announcements

ELECTION INFO – Please read this important information for the 2022 election of your Board of Directors.

Candidate bios are available on the RECOA website. You can find them here: [2022 Election Information. \(ridgeowners.org\)](#). Candidate videos will be available soon.

Make sure your Email address is correct on the Portal for electronic voting. Owners will receive an email with a link to vote electronically, to the email address registered as primary on their billing account. It's your responsibility to make sure the correct email address is on the Portal, which is where Eagle Crest owners' official billing account information is accessed.

Please note, Simply Voting has already finalized the email list for ballots so any email updates going forward will not change where the ballot is sent. Please follow the steps below to update your email for future communication.

1. Go to the Owner Portal: https://frontsteps.cloud/CaliberWeb2_ECM. The Portal was new to us last February and has your official billing records as an owner. The Portal should not be confused with our owner website page which is voluntary for owners and contains valuable owner information.
2. If you haven't been to the Portal before, you'll be prompted to set up your account and you'll need your account number from your quarterly bill.
3. Once you are logged into the Portal, click on the "Profile" button in the upper left corner. There you will see a list of your home's owners along with any email addresses listed on file. If all the information is correct, you are done and can log off. If there's something that needs changing, you have the option to make the change to the right of the Profile name.
4. There is also a pictured walkthrough attached to this email to help provide further assistance.

The process should be easy, but if you are having any difficulty, you can reach out to the ECM office at ownerservices@eagle-crest.com or by phone at (541) 548-9300 and they would be happy to assist you.

Once ballots have been sent out to owners, please check your spam folder as Simply Voting's email can default there.

What if an owner doesn't have an email address? Currently there are about 90 owners who haven't provided us with an email address. No worries, they can still vote. They will be sent a letter via the postal service with details to either vote through the Simply Voting site, or a phone

number that will be provided. Your provided Personal Security Code will be needed in order to vote using either method. Note: Paper/printed ballots will no longer be used.

Is electronic voting safe? Could someone find a way to vote twice? Simply Voting has extensive experience with elections for over 2,500 organizations in 58 countries including many Homeowner Associations like ours. Simply Voting provides a secure code for each voting lot. Once that code is used to vote, their system will not allow another vote for that lot. There are a few instances where a single owner owns and pays dues for more than one voting lot. That owner will receive a separate code for each lot.

Committee News

Communication Committee - what do you want to hear about? Send your ideas for the RECOA eBlast to cc@ridgeowners.org

Volunteer Now - With new Directors coming onto the RECOA Board in November, it is a good time to contribute to our community by joining one of our many committees. You can find out more about volunteering at <https://www.ridgeowners.org/general/info/volunteer-information>. The full list of RECOA Committees and chairperson contact information is on the RECOA website under [Committees](#). You can also reach out to any board member to get more information.

Upcoming Meetings and Events

We welcome your participation! Please join us for the following upcoming meetings:

Social Committee Meeting – Wednesday, October 26, 2022, 3:30pm - 4:30pm
Administration Building- 7555 Falcon Crest Drive

RECOA BOD Meeting - Thursday, October 27, 2022, 10am - 12pm
Administration Building- 7555 Falcon Crest Drive or click [here](#) to access the ZOOM link

Maintenance and Oversight Committee - Wednesday, November 2, 2022, 8:30am-10:30am
Administration Building- 7555 Falcon Crest Drive

RECOA Rules Review Committee Meeting - Thursday, November 3, 2022, 3pm - 4pm
Administration Building- 7555 Falcon Crest Drive

Annual Meeting – Saturday, November 19, 2022, 10:00am - 1:00pm
Redmond Senior Center, 325 NW Dogwood Ave, Redmond, OR 97756