

1st Quarter 2023 Newsletter



SAVE THE DATE FRIDAY - JANUARY 20, 2023 Time & Venue to be determined MUSIC BY RENO & CINDY DANCING - EATS - CASH BAR Watch the website for details



WINTERIZE YOUR HOME



Help Wanted

Ring in the New Year with a commitment to your community. Have a special expertise or extra time? Your HOA is looking for individuals to volunteer on a RECOA committee. Pick a topic that resonates with you and make a difference in your community. Pick your committee:

Communication – Help us share RECOA information with owners and gather information from owners.

Community Wildfire Protection – Help our community stay fire safe.

Finance and Contracts – Help us understand and monitor our HOA finances and investments.

Maintenance and Oversight – Help us cost effectively keep our common areas, managed areas, and assets maintained to a high standard.

RECOA Rules Review – Help us better understand our community rules and policies for consistent and transparent enforcement.

Social – Help our RECOA community have fun and foster new and old friendships.

Utility – Help us keep utility rates low and ensure services are reliable, safe, and compliant with regulations.

For more information go to the RECOA website https://www.ridgeowners.org/

Community Wildfire Protection Committee

The **Community Wildfire Protection Committee (CWP)** is pleased to report that the final phase of the FEMA Hazard Mitigation Grant was concluded with the burning of the 122 debris piles on the High Terrain on November 14-15, 2022. The two photos show a typical flaming debris pile and the resulting ash a day later. CWP invested more than 876 volunteer hours for the duration of the FEMA grant with boots on the ground and Ridge communication, Summitt Forests fulfilled an incredible contract, Deschutes County administered the grant and Ridge owners approved a 25% match for the opportunity to participate in the \$113,470.60 grant for wildfire mitigation on 90.67 acres! Special thanks to all!

Deschutes County has a newly hired County Forester, Kevin Moriarty, who will lead the County's Natural Resources program which focuses on fire prevention, mitigation and preparedness, as well as noxious weed control. CWP anticipates a close working relationship with Kevin, in addition to Corinne Heiner who will facilitate the Firewise Communities Program in which CWP is actively involved.

Senate Bill 762 has been a challenging experience for CWP due to the Oregon Department of Forestry having a slow response to our specific questions regarding implementation of the \$75,000 grant. We are focused on resolving the issues and will keep Ridge owners of residences and vacant lots aware of "what we know, as soon as we know it!" The program concludes in early June of 2023, so hopefully we will have time to accomplish the goals for wildfire mitigation in the home ignition zone for applicants.





Email Confusion

Did you know that there are multiple sources of emailed RECOA information? Are you getting little or no email communications?

The 2022 Communication Survey results show that a vast majority of owners want to receive RECOA information by email. So, we want to set the RECOA email facts straight.

There are TWO different email <u>sources</u> for RECOA. One is from **Eagle Crest Management** with the email domain **@calibersoftware.email** and the second is from **Ridge at Eagle Crest** with the domain **@ridgeowners.org**. Here is more detail on each.

Eagle Crest Management

Eagle Crest Management Owner Services maintains the *primary distribution list* for RECOA information. These emails include important information like weekly email blasts, surveys, meeting announcements, and electronic voting information. This is the email address associated with your HOA accounting profile. When ECM sends out emails, you cannot respond directly to that email.

Instead, you will need to email Ownerservices@eagle-crest.com.

How do I get on this email list or make updates? There are 2 ways to get on this email list or make updates. 1) Contact Owner Services and provide them your property address and email address(es) or 2) Log into the Eagle Crest Management owner portal at https://frontsteps.cloud/CaliberWeb2_ECM and select the Profile menu.

The contact for help or questions is Owners Services at **ownerservices@eagle-crest.com** or (541) 548-9300, option 4.

Ridge at Eagle Crest

The Ridge at Eagle Crest email distribution list is maintained by the webmaster for our very informative RECOA website (**ridgeowners.org**). This email domain is used primarily for information to and from our RECOA Committees. Owners on this email list also have the option for their contact information to be shared with other RECOA owners on the RECOA Member Directory.

How do I get on this email list or make updates? If you would like to get on this email list or make updates, please contact our webmaster at **webmaster@ridgeowners.org**. Please also remember to notify the webmaster to remove your information when you are no longer a RECOA owner.

The contact for help or questions is the RECOA webmaster at **webmaster@ridgeowners.org**.

RECOA HOA Contact Information

Eagle Crest Management - Owner Services

(541) 548-9300, option 4 - ownerservices@eagle-crest.com

For after hour emergencies please contact – (541) 548-9300